

HOUSE OF WUNDER JEWELRY

User Manual



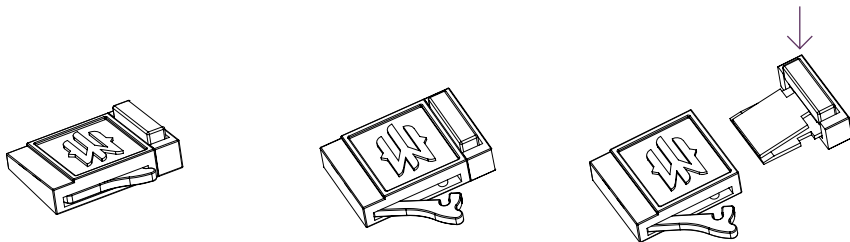
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House of Wunder jewelry is crafted with meticulous attention to detail, using fine materials and timeless design to be treasured for years to come. This manual will guide you through the fit, operation, and care of your piece, helping it retain its beauty as a lasting part of your collection.

Wunderflow Clasp

House of Wunder necklaces and bracelets are built with a box clasp. The box has a built-in W monogram with a sandblasted background.



OPENING THE BOX CLASP

- 1** Hold the clasp with the W monogram facing up.

- 2** Rotate the security hook outwards to release the lock.

- 3** Press the button on the non-box side and gently pull the two parts apart to separate.

CLOSING THE BOX CLASP

- 1** Align the tongue with the opening on the box side.

- 2** Slide it in until you hear a click, confirming it is secure.

- 3** Push the security hook towards the box to lock the tongue.

SIZING & FIT

House of Wunder necklaces and bracelets are made in standard sizes. Please contact us if you require a special size.

Usage

Please note that our jewelry is made to be worn, but as with all jewelry pieces, it is best to avoid wearing it during intensive physical activities or when working with heavy items, as these can easily damage and bend pieces.

From time to time it is always good to inspect your pieces and check if they might need a retouch, as with regular use, hair or other textiles could catch onto the piece and loosen the diamond prongs or moving mechanisms.

Clasps and moving mechanisms are prone to loosening and going out of adjustment over time.

Chemicals to Avoid

Harsh chemicals commonly used in households (bleach, ammonia...)

Salt water or chlorine, if worn in the sea or the pool, it is best to rinse it afterwards with fresh water and dry it thoroughly (patting with a soft cloth, not wiping) before storing it.

Our sweat should be avoided as much as possible, as it could accelerate the tarnishing on Sterling Silver pieces where rhodium plating has worn off.

Perfume, lacquer, cosmetic products or body lotions

Traveling

Please avoid leaving pieces next to each other without protection, as there is a risk of them rubbing against one another and causing scratches. Our original packaging is of course the preferred option; if that is not possible, a suede bag with separated compartments.

Storage

When not wearing your pieces, we suggest storing them in the original packaging. If unavailable, a soft suede bag can be used. In very humid environments, anti-tarnishing pads can be used, although all of our pieces are not prone to oxidation.

Cleaning

To clean your jewelry, always use a soft brush, lukewarm water (45°C or below) and a small amount of neutral soap. Dry as much as possible, always using a soft cloth or paper by gently patting, not wiping, the piece.

We recommend using our polishing cloths. Please note that this is not a substitute for a professional polish, polishing cloths can leave micro-scratches and a mirror finish cannot be achieved with them alone.

Avoid using baking soda, salt, toothpaste or any other abrasive compounds to clean or polish your jewelry.

If the jewelry is already clean but still lacks shine, take it to an authorized repair center to have it professionally inspected, polished and cleaned.

Avoid using dip polishing chemicals. If they have already been used, rinse thoroughly with fresh water and dry as much as possible, always using a soft cloth or paper by gently patting, not wiping, the piece.

Alloys-Materials

18kt Yellow Gold: All of our 18kt pieces are made from solid 18kt gold, meaning they will not oxidize. Over time, with regular use, micro-scratches can dull the brightness of the gold. If this occurs, please visit an authorized retailer to have it professionally inspected, polished and cleaned.

Our Sterling Silver alloy: All of our sterling silver pieces use a special silver-platinum alloy and are rhodium plated, ensuring extraordinary protection and durability against the natural processes that silver may face.

With wear and tear, the rhodium plating can wear off. If this happens, the Platinet alloy may tarnish slightly over time. Please be aware that this is a natural process for worn pieces and is easily remedied, though it requires specialized equipment to restore it to its original condition. Please refer to our authorized suppliers.

If you notice any change in color over a short period of time, please contact our authorized retailers.

Gems

All of our diamonds are natural and are the hardest material on the Mohs scale.

However, they are still fragile when it comes to direct hits or impacts, so please note that despite their hardness, diamonds will not tolerate hard impacts or harsh treatment.

Our gems are hand-set without any kind of glue or adhesive to hold the gems, overtime and use, these metal prongs that hold the diamonds can get loosen because of hairs or textiles getting caught.

Also, as diamonds sit on the metal, residue may build up behind them. A thorough cleaning is needed to ensure the diamonds shine like new. If you wish to clean the piece yourself, it is recommended to clean the back of the piece, gently working the soft brush into each setting hole to clean the culet of the diamond.

It's always recommended to do a periodic inspection every 3 years depending on usage.

Polishing – cleaning process in an authorized retailer.

All of our pieces are hallmarked and comply with ES regulations. If you'd like to verify this, look behind the clasp where you will find the 750 stamp as well as our brand stamp, certifying that the piece has undergone thorough laboratory testing.